



Product Safety Recall



Electrical Safety Recall

LG Electronics Australia Pty Ltd
65" and 77" Smart TVs

TV models manufactured in:

2016 – 65E6, 65G6, 77G6
2017 – 65B7, 65C7, 65E7, 65G7,
65W7, 77W7
2018 – 65W8, 77C8, 77W8,
2019 – 65W9, 77C9, 77W9

Identification:

Certain 65" and 77" LG Smart TVs manufactured between February 2016 and September 2019.

Affected TVs were sold by Harvey Norman, The Good Guys, JB Hi-Fi, Bing Lee, Betta and NARTA.

Why the product is recalled:

The x-capacitors in the power board can deteriorate and may fail unsafely at the rear of the tv which can cause a flame and emit smoke.

Hazard:

Risk of serious injury or electric shock and risk of smoke inhalation or flame to occur.

In circumstances where there is a flame or smoke being emitted, do not use any liquid to extinguish as this poses the risk of electric shock and serious injury to occur. Immediately leave the vicinity of the tv and turn the main power to the property off.

Action required:

Consumers with affected TVs should contact LG Electronics Australia on 1800 643 156 to arrange a technician to replace the power board free of charge or in the case of irreparable damage, replacement of the tv free of charge.

For further information

Please direct all calls and any queries concerning this recall to LG Electronics Australia on 1800 643 156.

See productsafety.gov.au for
Australian product recall information