



Product Safety Recall



Gas Safety Recall

Rinnai

Gas Storage Water Heater

Which models are affected:

Rinnai Hotflo gas storage 135L water heaters with model code GHF4135N and a Production Code within the following ranges:

RLN135WPA221121 **257** to RLN135WPA221121 **500** and
RLN135WPA221230 **001** to RLN135WPA221230 **006**

No other Rinnai products, including electric storage water heaters, are affected.

Where can I find the Model Code and Production Code?

Both are shown on the data-label on the left hand side panel (see **red arrow** on the left). If you are unsure visit gasstoragecheck.rinnai.com.au or call on 1300 364 559.

Why the product is recalled: An internal gas connection may not be adequately secured. This may cause an internal gas leak during operation which will stop the water heater operating. Any subsequent attempts by consumers at re-lighting the burner in accordance with the instructions may result in a flame flash which presents a risk of injury.

Hazard: There is a risk of serious burn injury when a consumer attempts to re-light the product burner.

What should I do:

If your water heater is affected, visit gasstoragecheck.rinnai.com.au or call Rinnai on 1300 364 559 to arrange for an authorised service technician to conduct a free in-home safety check on your water heater. If your recalled water heater stops operating you must not attempt to re-light the burner until the technician has completed the safety check. If the burner remains off, the product will be safe. If your recalled water heater is operating normally, it can continue to be used until the technician visits you.

For further details visit gasstoragecheck.rinnai.com.au or call 1300 364 559.

See productsafety.gov.au for
Australian product recall information