



Product Safety Recall

Do you own this product?



Lenovo (Australia & New Zealand) Pty Limited — Lenovo USB-C laptop power bank (20000 mAh) to charge USB-C laptops and devices.

Affected power banks have part number and build dates located at the back of the power bank.

Model number: PBLG2W

Part number: 40ALLG2WWW

Build Dates: 21/12 to 22/06

Dates sold: 12 May 2023 – 8 July 2023



Why the product is recalled: The power bank's internal screws can come loose, causing a short circuit that can overheat the power bank's lithium-ion battery.

Hazard: There is a risk of a serious burn injury or death and/or property damage if the battery overheats and catches fire. Incident has occurred and caused damage to property.

Consumers should immediately stop using the product and contact Lenovo to receive a replacement product or a full refund.



Consumers should dispose of the power bank in accordance with the [local requirements](#) for disposing of lithium batteries. Do not throw the battery in the rubbish, home recycling, or recycling boxes found at retail and home improvement stores, as this is a fire hazard.

Consumers can also visit the website of Lenovo's recycling partner [Product Recycling](#) to obtain information about recycling programs and drop-off locations for lithium batteries.



Consumers can contact Lenovo via its [product recalls page](#) or phone 1800 043 849, or email recalls@lenovo.com. Include 'Lenovo USB-C Power Bank Recall' in the subject line of the email.



Purchased from: Lenovo sold the product directly and through these traders: Ingram Micro, Landmark Computers, JW Computers Holdings Pty Ltd, First Focus IT Pty Ltd, Fusion Networks Pty Ltd, Virtunet Pty Ltd, ASI Solutions, Data #3 Ltd, Blue Connections, CDM Australia Pty Ltd, Elysian Education Pty Ltd, Learning with Technologies, Synapse IT Consultants Pty Ltd.

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See productsafety.gov.au for
Australian product recall information