

3 eurolux

WALL-MOUNTED STRIP HEATERS

Hagemeyer Brands Australia Pty Ltd is conducting a voluntary safety recall of its Eurolux wall-mounted strip heaters, sold nationally since April 2008 by most major electrical retailers and wholesalers. The affected Eurolux wall-mounted strip heaters are the model numbers SH1200A 2-bar (1200W) and the SH1500A 3-bar (1500W). The products can be identified by the brand name "Eurolux" marked on the top righthand corner of the products.



SH1200A 2-bar (SA1500A 3-bar not shown)

Hagemeyer Brands Australia Pty Ltd has received reports of a component fault within the unit which can cause overheating of the rear plastic bracket. This overheating can lead to the heaters falling off the mounting bracket, resulting in a potential risk of electric shock and/or fire.

Customers must immediately stop using the heater and disconnect the unit from the power source. To arrange for a replacement or refund, customers should:

- Go to our website (24 hours) www.euroluxheating.com.au/recall
- Call our toll-free hotline on 1800 224 026 (Mon Fri 8.00am to 8.00pmEDST) on Sunday 13 December 2009 this line will be manned from 8.00am to 5.00pm EDST. If you are unsure if your heater is affected please call our toll-free hotline on the number shown above.

PLEASE DO NOT ATTEMPT TO REMOVE OR DISMANTLE HEATER

NO OTHER EUROLUX HEATERS ARE AFFECTED BY THIS RECALL

See www.recalls.gov.au for **Australian Product Recall Information**